

Highlights of Samaritans in Spain AGM & Board of Trustees Meeting 171
11 June 2026, Zoom

Present:

Donna Williams – President
Les Holloway – Vice President & Income Generation
Belinda Coombes – Listener Operations & Welfare
Ade Webster – Secretary & Treasurer

Apologies: Nil

AGM

- All Trustees were re-elected having indicated their willingness to stand.
- The AGM minutes will be published separately and uploaded to the Volunteers area on the website.

Meeting opened: 1010hrs

Meeting closed: 1015hrs

BoT Meeting

- Agreed on logo for branding outside of Spain – Here to Listen. Pres will inform all volunteers of what it is like
- Internal & External recruitment drive for a Trustee Recruitment & Training
- Good to hear that the Call Logging system is going well
- Recruitment likely to be put off until Aug 26, to allow time to assess what we have and what we need, also hopefully to allow a new trustee to be found
- New Recruitment and Training timeline process discussed
- Agreed that any awareness training will be put on hold until a new trustee is in place
- Discussion about the call opening statement. It was agreed not to change anything
- MegaCall have a new billing platform and as a result of this we have lost the 25% discount we have had since May 2020. However they have revised our line rentals and all call costs, the most significant revision being the call from mobile – currently €0.35 per minute revised to €0.14 per minute.

Meeting opened: 1020hrs

Meeting closed: 1240hrs