Samaritans in Spain Board of Trustees Meeting 160
17 July 2025, Zoom

Highlights

- Radio campaigns are active. English speaking radio in Madrid will be investigated for the next tranche.
- All new promotional t-shirts etc have arrived and are at PP
- Financial status remains good.
    - €1162 withdrawn from the Samaritans in Spain Teaming account which will be used to increase our Investment Bond.
    - Half Yearly report was presented and approved by the Board
- In collaboration with GibSams, we agreed to host a **Sunrise of Hope Walk** in Estepona on 13 Sep 25 as part of our awareness activities. A special thank you to Steve Dixon and the local volunteers for helping to make this happen.
- Issue with calls cutting out at 2-hour point. Investigation reveals it is not 3CX but the caller's network limit. Training will be updated and a note to all Listeners explaining.
- Discussion on training courses for the Autumn, looks like minimum of 2 course with 4 on each. Possibility of a 3rd course if needed and the Trainers have the capacity.
- Decision to ask all Listeners to complete a minimum commitment of 4 shifts per month wef 1 Sep 25. Welfare Trustee to communicate in further detail
- Welfare confidentiality. All personal welfare matters will be confidential but anything relating to the organisation, ideas or policy etc, will not be. It is felt that we must try to get away from an anonymity culture and be more transparent.
- Survey results discussed. Actions arising will be discussed further at the next BOT
- Next BOT – 21 Aug 25, 1000hrs, Zoom