Highlights of Samaritans in Spain Board of Trustees Meeting 161
21 August 2025, Zoom

Present:

Donna Williams – President
Les Holloway – Income Generation
Belinda Coombes – Welfare
Alexa Wildish – Listener Operations
Ade Webster – Secretary & Treasurer

Meeting opened: 1000hrs
Meeting closed: 1235hrs

- Unanimously agreed to reinstate Les Holloway as Vice-President
- Amendments to Trustee structure – President will communicate the changes to all volunteers
- President planning weekly 'Open Door' Zoom meetings with all volunteers, hopefully starting in Sep, other trustees will be present on an ad-hoc basis
- No volunteers so far for the post of Trustee Events Promotions – deadline for applications extended to 30 Sep 25
- Long discussion about minimum shift expectations – President will communicate the revised minimum shift expectations, and the reasons why, to all listeners
- Financial status remains good
- Befrienders Worldwide membership certificate received and is displayed in the shop and on the website
- Use of DoB data – 3 Rings to be amended to remove year and leave only day & month. All are to be made aware that DoB data entry is optional not mandatory
- Long discussion about the use of an AI platform to provide a service out of hours. The Board all agreed that, in principle, it is a good idea – and it does not replace our aspiration to further extend our hours, ultimately to a 24 hour service. Much further investigation is needed, more information to follow in due course.