

Highlights of Samaritans in Spain Board of Trustees Meeting 162
25 September 2025, Punta Prima

Present:

Les Holloway – Vice President & Income Generation
Belinda Coombes – Listener Operations & Welfare
Alexa Wildish – Recruitment & Training
Ade Webster – Secretary & Treasurer

Apologies:

Donna Williams – President

- Actions from Volunteers Survey have slipped through the net, the Board will get onto this asap
- Agreed that all listeners who last trained over 3 years ago need a refresher package. Trustee Recruitment & Training will look into this asap.
- Agreed to provide first aid and defibrillator training to our shop volunteers.
- Agreed to other development training but each case will be fully approved when cost and more details are available.
- Financial state remains good
- Shop Mgr has left so Trustee Income Generation is covering this for now, hoping to recruit internally otherwise the position will be advertised.
- Agreed expenditure for Trustee Listener Ops & Welfare to travel to regional groups at least once per year to each.
- Trustee Listener Ops & Welfare to approach MegaCall to see what can be done about our persistent caller. Also about restricting calls in general.
- New inactive listener policy agreed, Trustee Listener Ops and Welfare will produce a policy document that will be available on the website idc.
- One confirmed applicant for the vacant Trustee Events & Promotions position, two more potential applicants. Interviews scheduled for 14 Oct 25.

Meeting opened: 1130hrs

Meeting closed: 1345hrs