COSTA BLANCA SAMARITANS
operating as:

SAMARITANS IN SPAIN

ANNUAL REPORT & ACCOUNTS FOR 2025

Samaritans in Spain, Shop & Administration HQ,
Centro Comercial Punta Marina, local 13, 03185 Torrevieja (Alicante), España

Registration numbers:
Generalitat Valenciana: CV-01-042952-A National registration: 1. - 611253

SAMARITANS IN SPAIN
MISSION, VISION, OBJECTIVES & VALUES

Mission Statement

Samaritans in Spain is available to provide confidential emotional support for people who are experiencing feelings of distress or despair, including those which may lead to suicide.

Vision

The Samaritan vision is for a society in which:

- Fewer people die by suicide.
- People are able to explore their feelings.
- People are able to acknowledge and respect the feelings of others.

Objectives

Samaritan objectives are:

- To enable people of any age who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential emotional support from appropriately trained Samaritans in order to improve their emotional health and to reduce the incidence of suicide.
- To promote a better understanding in society of suicide, suicidal behaviour and the value of expressing feelings which may otherwise lead to suicide or impaired emotional health.

Values

Samaritan values are based on the following beliefs:

- The importance of having the opportunity to explore difficult feelings.
- That being listened to in confidence and accepted without prejudice, can alleviate despair and suicidal feelings.
- That everyone has the right to make fundamental decisions about their own life, including the decision to die by suicide.

ANNUAL REPORT OF THE OFFICE BEARERS
For the year ended 31st December 2025

The Board of Trustees have pleasure in submitting the Annual Report for the period ended 31stDecember 2025. The Annual Report consists of the reports of the Office Bearers:

- The President's Report
- The Treasurer's Report with Annual Accounts and the Independent Auditor's Report.
- The Secretary's Report

The Trustee's declare that the Annual Report to the best of their knowledge gives a fair presentation of the situation of Samaritans in Spain, and they are not aware of any conditions that from the end of the year to date significantly alter this.

12th March 2026, Administration HQ, Punta Prima Torrevieja, 03185, Alicante

Donna Williams	Adrian Webster	Les Holloway
President	Secretary & Treasurer	Vice-President

SAMARITANS IN SPAIN (SIS) PRESIDENT ’S REPORT FOR THE YEAR ENDING 31 DECEMBER 2025

This past year has been an incredible journey for Samaritans in Spain. We've seen a surge in call volumes that has surpassed expectations. In fact, we received 3,733 calls—marking a remarkable 47% increase over last year and surpassing our previous peak of 3,015 during the COVID crisis. Each call represents a moment of connection, support, and hope, highlighting the importance of our work and the trust placed in us by those in need.

Of course, higher call volumes also mean a significant rise in operational costs. However, thanks largely to our Shop’s continued success, we have navigated this challenge. In addition, we have been fortunate to receive generous donations from our ever-growing number of supporters. This, coupled with a financial grant from the British Consulate in Alicante, has enabled us to absorb these costs with minimal impact. I believe this is a true testament to how well thought of we are within the English-speaking community in Spain.

Last year also saw significant changes to the structure of the Board of Trustees, with the introduction of newcomer Alexa Wildish and the elevation of long-standing volunteer Belinda Coombes. Each brought something new, and this fresh thinking led to new initiatives, including ‘meet the Trustees’ sessions, enhanced training for listeners, and the introduction of Welfare facilitators. This, in turn, has sparked more social gatherings and a strengthened support network within our community.

Further afield, although it has taken longer than anticipated, we finally received approval for the business case to expand our service provision beyond Chile, in partnership with the FCDO in South America. This year, we will embark on a transformative journey to support English speakers in Colombia, Argentina, and Mexico. This marks a vital step forward, as these communities currently have nowhere to turn when they need emotional support.

I want to take a moment to express my deep gratitude for the unwavering dedication of every volunteer who plays a vital role in our charity—whether you’re a trustee, listener, or working in our shop. Each of you contributes to creating a supportive environment, and it’s this collaboration that makes our mission possible. Together, we provide hope and solace to those grappling with challenging thoughts and emotions, and I feel that we should never lose sight of that.

I am truly honoured to volunteer alongside you all, and I firmly believe that we are in a very strong position to make an even bigger impact in 2026.

Donna Williams
SiS President
January 2026

SAMARITANS IN SPAIN (SIS) TREASURER'S REPORT FOR THE YEAR ENDING 31 DECEMBER 2025

1. Summary

2025 was a good year financially for the organisation despite making a loss in-year.

Total Income in 2025	**€109643.37**
Total Expenses in 2025	**€115262.27**
~~SURPLUS~~/LOSS	**€5618.90**

2. Accounts

The balances on the current account and petty cash at start and end of year are as follows:

Movements on accounts	
31 December 2024:	
Sabadell (per bank statement)	**€87512.96**
Petty Cash	**€260.00**
Total	**€87772.96**
31 December 2025	
Sabadell (per bank statement)	**€82054.06**
Petty Cash	**€100.00**
Total	**€82154.06**
~~SURPLUS~~/LOSS	**€5618.90**

Investment Bond

Investment Account Balances	
31 December 2024:	
Balance on 31 December 2024 (per bank statement)	**€259.26**
31 December 2025	
Balance on 31 December 2025 (per bank statement)	**€1430.65**

3. Financial Performance

A solid year for the shop, it continues to perform superbly, all credit must go to Les Holloway and the Shop Team for their efforts. This year has seen us exceed our 3rd party donations budget figure by 291% which has been incredible but something that, going into the next year, we cannot rely upon when making financial decisions,

An amazing year with only a loss of €5618.90 considering all the money spent on marketing and awareness items and campaigns, €23698.91, against a budgeted €5000.

The Investment Bond has only fluctuated slightly during this year, as at time of writing it is slightly up but our decision to remove the bulk of the Bond in 2022 remains the correct decision. However it was been agreed by the Board of Trustees to increase the Investment Bond slightly with the funds that were held in Teaming. This was done mid-year and the €1162 from Teaming was used to increase the Investment Bond.

Whilst the account looks healthy it is essential to remember that €40000 is ring-fenced within the current account as a contingency fund should the organisation run into difficulty and be forced to shut down, this amount is what is estimated it could cost.

4. Net Worth

31 December 2024:	
Sabadell	€87512.96
Petty Cash	€260.00
Investment Bond	€259.26
TOTAL	**€88032.22**
31 December 2025:	
Sabadell	€82054.06
Petty Cash	€100.00
Investment Bond	€1430.65
TOTAL	**€83584.71**
IN-YEAR ~~INCREASE~~ ~~or~~ DECREASE	**€4447.51**
CHECKS AND BALANCES	
Difference between Investment start & end of year figures	**€1171.39**
Balance: Net Worth surplus or loss + difference between investment figures (should be the same as yearly surplus or loss)	**€5618.90**

5. IVA Obligations and Accounting

We have been submitting our IVA paperwork monthly and now understand the process for the calculation of IVA. We have discovered that IVA, whilst calculated monthly, is paid quarterly so, for example, if Jan, Feb & Mar are added together and have an overall negative balance there would be no IVA to pay for Q1.

We have paid no IVA in 2025. However we did pay Corporation Tax on the surplus from 2024, a total of €1253.47. As a res0ult of this we have also had to make two prepayments for Corporation Tax for 2025, this assumes that we will incur tax, if we do not then these prepayments will be refunded to us.

6. Financial Control and Financial Security Procedures

Each year the Treasurer, in conjunction with the Board, reassesses the financial control procedures. The current procedures and changes implemented since 2019 are adequate to protect SiS.

The Board of Trustees agreed to allow travel expenses to be claimed wef 1 January 2022. A decision was taken at the December 2025 Board of Trustees Meeting to increase the rate per kilometer and reduce the personal contribution wef 1 January 2026.

Travel expenses will continue to be closely monitored, any claim that is likely to be a large amount must be agreed by the BoT in advance. This will remain the case so long as our financial situation remains good.

7. Audit 2025 Accounts

The audit company, Audicidad, will complete the Audit for 2025, paperwork will be submitted to them on 9 January 2026.

My personal thanks go to Debra Leaves, our bookkeeper, for her continued sterling support and work.

Signed Electronically A J Webster

Adrian John Webster 04 January 2026

Trustee Treasurer
Samaritans in Spain

Annex:

A. Financial Breakdown 1 January – 31 December 2025

ANNEX A TO
TREASURER'S REPORT 2025
DATED 04 JANUARY 2026

FINANCIAL BREAKDOWN FOR 1 JANUARY – 31 DECEMBER 2025

Description	Trustee	2022 Totals	2023 Totals	2024 Totals	2025 BUDGET	2025 Totals	Plus or Minus	% of Budget Used
INCOME								
Shop Donations	IGR	€ 59,934.73	€ 66,390.24	€ 65,262.00	€ 67,600.00	€ 64,158.00	-€ 3,442.00	94.91%
Donations & 3rd Party Events	IGE	€ 7,707.75	€ 14,752.27	€ 29,191.48	€ 15,000.00	€ 43,605.37	€ 28,605.37	290.70%
Income taken for Petty Cash Top Up	IGR	€ 2,878.40	€ 3,456.79	€ 1,331.00	€ 1,000.00	-€ 160.00	-€ 1,160.00	-16.00%
Donations from Named Sponsors	IGE	€ 0.00	€ 1,200.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	#DIV/0!
SiS Events	IGE	€ 3,024.65	€ 3,490.00	€ 3,126.00	€ 3,500.00	€ 0.00	-€ 3,500.00	0.00%
Other income (tee shirts, room rental, recycling, movement of monies between banks....etc)	TRES	€ 39,481.91	€ 9.80	€ 2,495.10	€ 0.00	€ 1,322.00	€ 1,322.00	#DIV/0!
Auction Donations	IGR	€ 589.00	€ 390.00	€ 913.00	€ 600.00	€ 718.00	€ 118.00	119.67%
TOTALS		€ 113,616.44	€ 89,689.10	€ 102,318.58	€ 87,700.00	€ 109,643.37	€ 21,943.37	**125.02%**
EXPENDITURE								
Punta Prima Centre rent, tax, community charge	TRES	€ 30,131.44	€ 31,790.52	€ 33,317.28	€ 30,000.00	€ 34,169.68	-€ 4,169.68	113.90%
Electricity & Water	TRES	€ 1,996.79	€ 1,589.37	€ 1,478.69	€ 1,700.00	€ 1,853.60	-€ 153.60	109.04%
Maintenance & Cleaning	IGR	€ 3,248.40	€ 3,993.86	€ 2,446.57	€ 1,000.00	€ 259.38	€ 740.62	25.94%
Office Consumables	IGR	€ 801.36	€ 1,833.04	€ 3,885.00	€ 3,090.00	€ 2,764.70	€ 325.30	89.47%

Equipment Purchase (repairs & renewals	BOT	€ 883.14	€ 110.00	€ 2,729.76	€ 1,500.00	€ 1,502.66	-€ 2.66	100.18%
Equipment Rental/Printer Copier	BOT	€ 862.46	€ 557.43	€ 601.12	€ 800.00	€ 433.77	€ 366.23	54.22%
Vodafone	TRES	€ 2,636.10	€ 2,702.58	€ 2,718.29	€ 3,800.00	€ 2,910.34	€ 889.66	76.59%
Mobile Phone Top Up/SIMs	LSD	€ 0.00	€ 0.00	€ 0.00	€ 200.00	€ 0.00	€ 200.00	0.00%
Centre Telephone System (Megacall)	TRES	€ 16,189.93	€ 17,903.43	€ 20,899.24	€ 18,000.00	€ 28,336.11	-€ 10,336.11	157.42%
Refurb Costs	BOT	€ 0.00	€ 3,772.78	€ 0.00	€ 0.00	€ 0.00	€ 0.00	#DIV/0!
Volunteer Travel Costs	LSD	€ 0.00	€ 1,320.97	€ 670.46	€ 2,000.00	€ 1,091.25	€ 908.75	54.56%
Charity Shop Vols Costs		€ 40.00						
Trustee Board - Travel	BOT	€ 363.51	€ 1,002.58	€ 3,045.23	€ 3,000.00	€ 1,268.38	€ 1,731.62	42.28%
Meeting Costs	SEC	€ 74.92	€ 278.80	€ 367.24	€ 400.00	€ 375.00	€ 25.00	93.75%
Event Costs	IGE	€ 57.24	€ 546.68	€ 60.00	€ 500.00	€ 62.79	€ 437.21	12.56%
Recruitment advertising/related costs	PRES	€ 0.00	€ 0.00	€ 0.00	€ 150.00	€ 0.00	€ 150.00	0.00%
Vols Welfare costs	LSD	€ 24.00	€ 13.00	€ 393.77	€ 500.00	€ 507.91	-€ 7.91	101.58%
Vols Training Costs (not logged in 2018)	LST	€ 1,156.67	€ 2,158.37	€ 2,582.32	€ 3,000.00	€ 250.00	€ 2,750.00	8.33%
Marketing (advertising signage tee shirts etc)	PRES	€ 1,208.36	€ 7,454.04	€ 6,270.81	€ 5,000.00	€ 23,698.91	-€ 18,698.91	473.98%
External Marketing - In Touch Marketing	TRES	€ 0.00	€ 0.00	€ 1,260.00	€ 2,160.00	€ 1,965.00	€ 195.00	90.97%
Marketing (Web hosting - Ipower)	PRES	€ 485.43	€ 39.89	€ 511.45	€ 600.00	€ 105.97	€ 494.03	17.66%
Bank Charges	TRES	€ 66.40	€ 268.36	€ 254.81	€ 250.00	€ 117.75	€ 132.25	47.10%
Legal Fees	SEC	€ 798.60	€ 1,019.19	€ 1,161.60	€ 1,100.00	€ 1,161.60	-€ 61.60	105.60%
Insurance	SEC	€ 333.53	€ 334.92	€ 1,299.63	€ 500.00	€ 1,000.72	-€ 500.72	200.14%
Withholding tax	TRES	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 1,704.71	-€ 1,704.71	#DIV/0!
SUMA - water charges	TRES	€ 234.72	€ 234.72	€ 234.72	€ 250.00	€ 586.80	-€ 336.80	234.72%

Tax Accountant	TRES	€ 907.50	€ 6,170.88	€ 2,722.50	€ 3,600.00	€ 4,537.50	-€ 937.50	126.04%
Subscriptions	SEC	€ 0.00	€ 1,742.86	€ 2,322.13	€ 2,500.00	€ 2,346.74	€ 153.26	93.87%
Audit (inc temporary Data Protection in 2017)	TRES	€ 1,089.00	€ 1,089.00	€ 1,089.00	€ 1,100.00	€ 1,089.00	€ 11.00	99.00%
Other Fees (movement of monies between banks......etc)	TRES	€ 180.00	€ 0.00	€ 0.00	€ 0.00	€ 1,162.00	-€ 1,162.00	#DIV/0!
IVA Payments	TRES	€ 0.00	€ 0.00	€ 243.19	€ 1,000.00	€ 0.00	€ 1,000.00	0.00%
TOTALS		**€ 63,769.50**	**€ 87,927.27**	**€ 92,564.81**	**€ 87,700.00**	**€ 115,262.27**	**-€ 27,562.27**	**131.43%**
KEY								
PRES - PRESIDENT		OVERALL 2025						
SEC - SECRETARY								
TRES - TREASURER		INCOME BUDGETED			€ 87,700.00			
LSD - LISTENER SERVICES		EXPENDITURE BUDGETED			€ 87,700.00			
LST - LISTENER SERVICES TRAINING		DIFFERENCE			€ 0.00			
IGR - INCOME GENERATION RETAIL								
IGE - INCOME GENERATION EVENTS		ACTUAL INCOME			€ 109,643.37			
BOT - BOARD OF TRUSTEES		ACTUAL EXPENDITURE			€ 115,262.27			

		DIFFERENCE			-€ 5,618.90			

NOTES

IVA - We will NEVER receive IVA back even if we have negative balance. IVA is worked out on shop income and balanced against qualifying expenses with the resulting balance being our liability or a Nil Return

AUDIT REPORT 2025

Ana Belén Ortuño Caballero

COLEGIADO 1194

AGREED PROCEDURES REPORT

Client: ASOCIACIÓN COSTA BLANCA SAMARITANS

Date: 30th April 2026

Calle norte, 100, 30500, Molina de Segura, Murcia – anabelen@audicidad.com

INDICE

Calle norte, 100, 30500, Molina de Segura, Murcia – anabelen@audicidad.com

APPENDIX

A) Monthly reports of incomes and expenses regarding fiscal year 2025.

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Ana Belén Ortuño Caballero, chartered economist and auditor by Colegio Oficial de Economistas de la Región de Murcia with registration number 1194 and by R.O.A.C (Registro Oficial de Auditores de Cuentas) with registration number 21.898 and member number 3411 of Consejo General de Economistas,

STATES:

That has been employed by the board of directors of ASOCIACIÓN COSTA BLANCA SAMARITANS ("SAMARITANS" from now on) to draft an Agreed Procedures Report in order to comply with the internal association's protocol for an auditor to undertake an annual revision of the financial activities of the association during the fiscal year as quoted below:

"Assessment and analysis of transactions registered in the list of incomes and expenses during fiscal year 2025 to determine the level of compliance with applicable regulations"

That she has developed her professional activity under professional criteria only and that the report is based on the record documents available in order to ensure that the conclusions of the report are reasonable and based on prudence and professional experience.

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1. SCOPE OF WORKS.

The scope of works consists in confirming whether, according to the information available:

The transactions recorded in the accounting records of the fiscal year 2025 are correctly justified by the documents required to comply with the applicable accounting and fiscal Spanish regulations.

2. INFORMATION AVAILABLE.

To undertake the works this auditor had access to the following documents:

a) List of incomes and expenses of fiscal year 2025.

b) Invoices and other relevant documents related to transactions recorded in the above-mentioned accounting records.

c) Bank statements of SAMARITANS's bank accounts.

3. METHODOLOGY.

Considering the scope of works described in clause 1 of this report the procedure has been as follows:

1º) A review of the list of incomes and expenses to confirm that this document is correctly classified, and that information related to the SAMARINTANS's activities expenses is sufficiently detailed and includes descriptions, amounts and dates of such expenses.

2º) An assessment of the list of incomes and expenses of fiscal year 2025 and the supporting documents to confirm that incomes and expenses are traceable.

3º) A verification of the supporting original documents provided by SAMARITANS justifying the accounting entries previously mentioned.

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4. RESULTS OF THE ASSESSMENTS.

The works have been undertaken in compliance with regulations about auditing with regard to agreed procedures and are based on the following activities:

- Assessment to confirm that the information included in the monthly reports about incomes and expenses is in line with supporting documents.

- Verification of the supporting documents to confirm that they comply whit relevant fiscal and accounting regulations.

- Analysis of 100% of the transactions recorded in the SAMARITANS's bank statements.

- Assessment of the internal management monthly reports to confirm that such reports truly reflect the actual activities developed by SAMARITANS.

- Assessment of the expenses to confirm that such expenses are reasonable and financially efficient considering the activities developed by SAMARITANS.

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5. CONCLUSIONS.

The conclusion of the works is that there is no evidence of non-compliances with the applicable accounting or fiscal regulations and all the transactions in the bank statements are correctly supported by relevant documents according to the nature of the specific incomes or expenses.

Given that this report is not within the Audit of Accounts activities described by law 22/2015 this report does not provide an opinion under the auditing terms and conditions stated in such a law.

This report consists of 7 No pages, 12 pages of appendix resulting in 19 pages in total. The only purpose of this report is for it to be used by SAMARITANS internally in order to comply with the annual assessment of the activities developed by the association according to internal protocols. Any other use of this report is subject to previous written consent. Molina de Segura, 30th of April 2026.

48424745Q ANA BELÉN ORTUÑO (R: B05515945)

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Ana Belén Ortuño Caballero

Economista Colegiado nº 1194 CE Murcia

AUDICIDAD GLOBAL, S.L.P.

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	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	4.290,00	4.290,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**4.290,00**	**4.290,00**	**0,00**
		Expenses paid out	
Bank payments	-7.079,68	-7.079,67	-0,01
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-7.079,68**	**-7.079,67**	**-0,01**
Surplus/decifit banked income over total expenses	-2.789,68	-2.789,67	-0,01
			Bank Reconciliation
			Current A/C balance 31 Dec
Sabadell	87.512,96	87.512,96	0,00
TOTAL	**87.512,96**	**87.512,96**	**0,00**
			Current A/C balance 31 Jan
Sabadell	84.723,28	84.723,29	-0,01
TOTAL	**84.723,28**	**84.723,29**	**-0,01**
Increase/decrease in current a/c bank balance	2.789,68	2.789,67	0,01
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Expresnes in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	6.688,00	6.688,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**6.688,00**	**6.688,00**	**0,00**
		Expenses paid out	
Bank payments	-6.097,55	-6.097,56	0,01
Petty Cash Expenses	0,00	0,00	0,00
Total paid	**-6.097,55**	**-6.097,56**	**0,01**
Surplus/decifit banked income over total expenses	**590,45**	**590,44**	**0,01**
			Bank Reconciliation
			Current A/C balance 31 Jan
Sabadell	84.723,28	84.723,29	-0,01
TOTAL	**84.723,28**	**84.723,29**	**-0,01**
			Current A/C balance 28 Feb
Sabadell	85.313,73	85.313,73	0,00
TOTAL	**85.313,73**	**85.313,73**	**0,00**
Increase/decrease in current a/c bank balance	**-590,45**	**-590,44**	**-0,01**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Exprenses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	8.117,00	8.117,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**8.117,00**	**8.117,00**	**0,00**
		Expenses paid out	
Bank payments	-6.373,46	-6.373,46	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-6.373,46**	**-6.373,46**	**0,00**
Surplus/decifit banked income over total expenses	**1.743,54**	**1.743,54**	**0,00**
			Bank Reconciliation
			Current A/C balance 28 Feb
Sabadell	85.313,73	85.313,73	0,00
TOTAL	**85.313,73**	**85.313,73**	**0,00**
			Current A/C balance 31 March
Sabadell	87.057,27	87.057,27	0,00
TOTAL	**87.057,27**	**87.057,27**	**0,00**
Increase/decrease in current a/c bank balance	**-1.743,54**	**-1.743,54**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Expresses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	8.924,00	8.924,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**8.924,00**	**8.924,00**	**0,00**
		Expenses paid out	
Bank payments	-13.160,67	-13.160,67	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-13.160,67**	**-13.160,67**	**0,00**
Surplus/decifit banked income over total expenses	**-4.236,67**	**-4.236,67**	**0,00**
			Bank Reconciliation
			Current A/C balance 31 Mar
Sabadell	87.057,27	87.057,27	0,00
TOTAL	**87.057,27**	**87.057,27**	**0,00**
			Current A/C balance 30 Apr
Sabadell	82.820,60	82.820,60	0,00
TOTAL	**82.820,60**	**82.820,60**	**0,00**
Increase/decrease in current a/c bank balance	**4.236,67**	**4.236,67**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Expresnes in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	19.160,00	19.160,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**19.160,00**	**19.160,00**	**0,00**
		Expenses paid out	
Bank payments	-8.448,99	-8.448,99	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-8.448,99**	**-8.448,99**	**0,00**
Surplus/decifit banked income over total expenses	**10.711,01**	**10.711,01**	**0,00**
			Bank Reconciliation
			Current A/C balance 30 Apr
Sabadell	82.820,60	82.820,60	0,00
TOTAL	**82.820,60**	**82.820,60**	**0,00**
			Current A/C balance 31 May
Sabadell	93.531,61	93.531,61	0,00
TOTAL	**93.531,61**	**93.531,61**	**0,00**
Increase/decrease in current a/c bank balance	**-10.711,01**	**-10.711,01**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Expresnses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	10.049,41	10.049,41	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**10.049,41**	**10.049,41**	**0,00**
		Expenses paid out	
Bank payments	-13.369,21	-13.369,21	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-13.369,21**	**-13.369,21**	**0,00**
Surplus/decifit banked income over total expenses	**-3.319,80**	**-3.319,80**	**0,00**
			Bank Reconciliation
			Current A/C balance 31 May
Sabadell	93.531,61	93.531,61	0,00
TOTAL	**93.531,61**	**93.531,61**	**0,00**
			Current A/C balance 30 Jun
Sabadell	90.211,81	90.211,81	0,00
TOTAL	**90.211,81**	**90.211,81**	**0,00**
Increase/decrease in current a/c bank balance	**3.319,80**	**3.319,80**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Exprenses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	5.570,00	5.570,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**5.570,00**	**5.570,00**	**0,00**
		Expenses paid out	
Bank payments	-11.613,74	-11.613,74	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-11.613,74**	**-11.613,74**	**0,00**
Surplus/decifit banked income over total expenses	**-6.043,74**	**-6.043,74**	**0,00**
			Bank Reconciliation
			Current A/C balance 30 Jun
Sabadell	90.211,81	90.211,81	0,00
TOTAL	**90.211,81**	**90.211,81**	**0,00**
			Current A/C balance 31 Jul
Sabadell	84.168,07	84.168,07	0,00
TOTAL	**84.168,07**	**84.168,07**	**0,00**
Increase/decrease in current a/c bank balance	**6.043,74**	**6.043,74**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Exprenses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	8.950,11	8.950,11	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**8.950,11**	**8.950,11**	**0,00**
		Expenses paid out	
Bank payments	-7.554,35	-7.554,35	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-7.554,35**	**-7.554,35**	**0,00**
Surplus/decifit banked income over total expenses	**1.395,76**	**1.395,76**	**0,00**
			Bank Reconciliation
			Current A/C balance 31 Jul
Sabadell	84.168,07	84.168,07	0,00
TOTAL	**84.168,07**	**84.168,07**	**0,00**
			Current A/C balance 31 Aug
Sabadell	85.563,83	85.563,83	0,00
TOTAL	**85.563,83**	**85.563,83**	**0,00**
Increase/decrease in current a/c bank balance	**-1.395,76**	**-1.395,76**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Exprenses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	6.270,00	6.270,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**6.270,00**	**6.270,00**	**0,00**
		Expenses paid out	
Bank payments	-15.549,51	-15.549,51	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-15.549,51**	**-15.549,51**	**0,00**
Surplus/decifit banked income over total expenses	**-9.279,51**	**-9.279,51**	**0,00**
			Bank Reconciliation
			Current A/C balance 31 Aug
Sabadell	85.563,83	85.563,83	0,00
TOTAL	**85.563,83**	**85.563,83**	**0,00**
			Current A/C balance 30 Sep
Sabadell	76.284,32	76.284,32	0,00
TOTAL	**76.284,32**	**76.284,32**	**0,00**
Increase/decrease in current a/c bank balance	**9.279,51**	**9.279,51**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Exprenses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	10.184,35	10.184,35	0,00
Petty Cash Top Ups	160,00	160,00	0,00
Total Income	**10.344,35**	**10.344,35**	**0,00**
		Expenses paid out	
Bank payments	-11.285,78	-11.285,78	0,00
Patty Cash Expenses	-160,00	-160,00	0,00
Total paid	**-11.445,78**	**-11.445,78**	**0,00**
Surplus/decifit banked income over total expenses	**-1.101,43**	**-1.101,43**	**0,00**
			Bank Reconciliation
			Current A/C balance 30 Sep
Sabadell	76.284,32	76.284,32	0,00
TOTAL	**76.284,32**	**76.284,32**	**0,00**
			Current A/C balance 31 Oct
Sabadell	75.182,89	75.182,89	0,00
TOTAL	**75.182,89**	**75.182,89**	**0,00**
Increase/decrease in current a/c bank balance	**1.101,43**	**1.101,43**	**0,00**
			PETTY CASH
Petty Cash Balance	160,00	160,00	0,00
Exprenses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**160,00**	**160,00**	0,00

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	7.745,00	7.745,00	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**7.745,00**	**7.745,00**	**0,00**
		Expenses paid out	
Bank payments	-7.199,47	-7.199,47	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-7.199,47**	**-7.199,47**	**0,00**
Surplus/decifit banked income over total expenses	**545,53**	**545,53**	**0,00**
			Bank Reconciliation
			Current A/C balance 31 Oct
Sabadell	75.182,89	75.182,89	0,00
TOTAL	**75.182,89**	**75.182,89**	**0,00**
			Current A/C balance 30 Nov
Sabadell	75.728,42	75.728,42	0,00
TOTAL	**75.728,42**	**75.728,42**	**0,00**
Increase/decrease in current a/c bank balance	**-545,53**	**-545,53**	**0,00**
			PETTY CASH
Petty Cash Balance	100,00	100,00	0,00
Expresnes in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

DICIEMBRE 2025

	Revisión	Gestión	Diferencia
		BANK	
		Total Income reveived	
Income Banked	13.855,50	13.855,50	0,00
Petty Cash Top Ups	0,00	0,00	0,00
Total Income	**13.855,50**	**13.855,50**	**0,00**
		Expenses paid out	
Bank payments	-7.529,86	-7.529,86	0,00
Patty Cash Expenses	0,00	0,00	0,00
Total paid	**-7.529,86**	**-7.529,86**	**0,00**
Surplus/decifit banked income over total expenses	**6.325,64**	**6.325,64**	**0,00**
			Bank Reconciliation
			Current A/C balance 30 Nov
Sabadell	75.728,42	75.728,42	0,00
TOTAL	**75.728,42**	**75.728,42**	**0,00**
			Current A/C balance 31 Dic
Sabadell	82.054,06	82.054,06	0,00
TOTAL	**82.054,06**	**82.054,06**	**0,00**
Increase/decrease in current a/c bank balance	**-6.325,64**	**-6.325,64**	**0,00**
			PETTY CASH
Petty Cash Balance	260,00	260,00	0,00
Exprenses in Month	0,00	0,00	0,00
Petty Cash Top Up (from till takings before banking)	0,00	0,00	0,00
PETTY CASH TOTAL	**260,00**	**260,00**	0,00

SECRETARY'S REPORT

The Organisation

SAMARITANS

Samaritans in Spain (SiS) is the operating name of Costa Blanca Samaritans, which was registered on 16th April 2008, as a not-for-profit organisation with the Generalitat Valenciana with registration number CV-01-042952-A and from 26th October 2016 with a national registration: 1. section, no. 611253. It is registered with the Spanish Tax Authorities under NIF No G54341466.

Its registered office is located at Centro Comercial Punta Marina, local 13, 03185 Torrevieja (Alicante), España

Governing document

The governing document of SiS is the *estatutos* (Statutes) and the *junta* (Board of Trustee's) of the organisation has issued Internal Regulations for its management and Standing Operating Procedures for the Board of Trustee's (BoT) of SiS. The statutes were last amended and signed on 21 April 2021.

Objective

The objective of SiS is to provide a professional support service to people who are experiencing emotional difficulties or distress, with the intention of reducing levels of distress and suicide.

It is a totally not-for-profit, charitable organisation and no individual volunteer benefits either directly or indirectly as a result of his or her position in the organisation.

Geographical operation and service

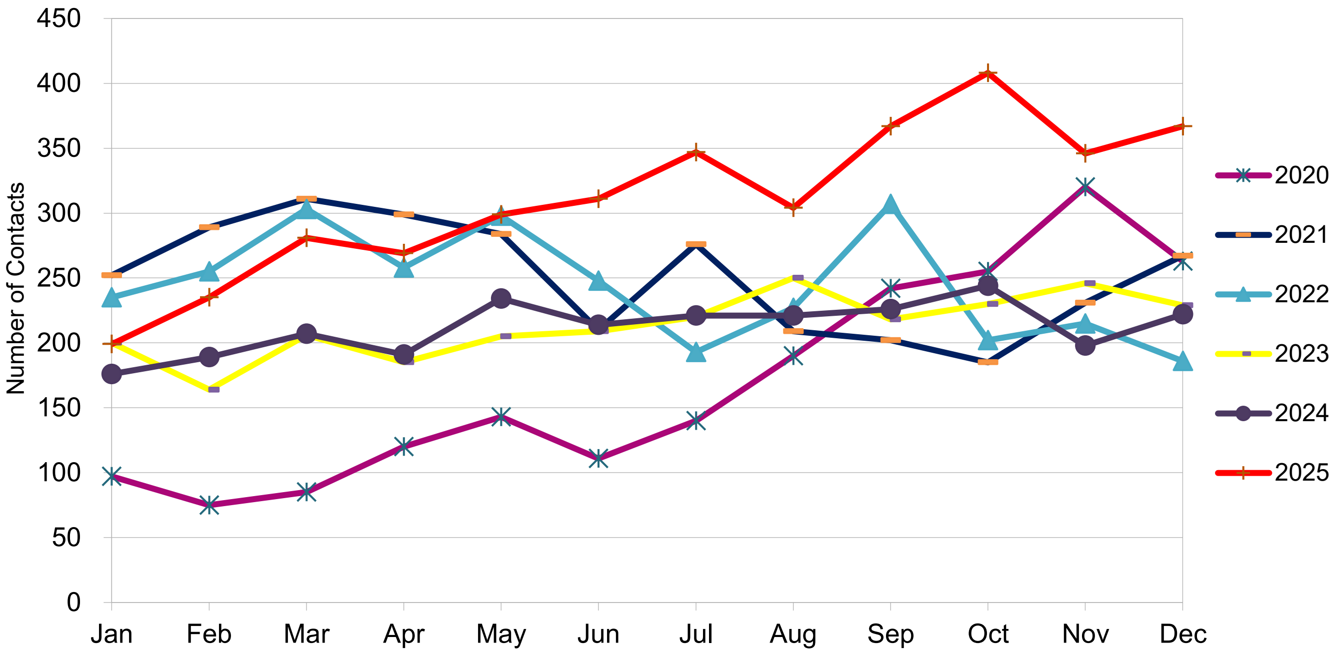
The service during 2025 operated as follows:

- At the multi-purpose centre at Punta Marina, Punta Prima, Torrevieja: the confidential telephone based listening service offered a FREEPHONE service for 365 days during the year.
- The: pat@samaritansinspain.com was cancelled due to not being able to monitor and respond correctly.
- Attendance at events and invitations by other organisations for informative presentations about what the Samaritans can do.
- Volunteers in various areas of Spain are trained to offer the service under the mentorship of SiS.

The following table shows the total number of contacts made over the last 6 years.

	2020	2021	2022	2023	2024	2025
Jan	97	252	235	200	176	199
Feb	75	289	255	164	189	235
Mar	85	311	303	206	207	281
Apr	120	299	258	185	191	269
May	143	284	298	205	234	299
Jun	111	210	248	209	214	311
Jul	140	276	193	220	221	347
Aug	190	209	227	250	221	304
Sep	242	202	307	218	226	367
Oct	255	185	202	230	244	408
Nov	320	231	215	246	198	346
Dec	263	267	186	229	222	367
Total	**2,041**	**3,015**	**2,927**	**2,562**	**2,543**	**3,733**

Graph showing number of calls month by month over the last 6 years.



Asociados (Members of SiS)

Those who held the office of *asociados* (Members) of SiS throughout the year ended
31st December 2025 were:

President: Donna Williams was elected at the AGM in March 2025 (elected as Trustee in 2018).

Secretary: Adrian Webster, co-opted as full time Secretary in June 2025 (elected as Trustee in 2018).

Treasurer: Adrian Webster was elected at the AGM in March 2025 (elected as Trustee in 2018).

Other members of BoT are:

Les Holloway – Vice-President and responsible for Income Generation Retail (elected as a Trustee in January 2020)
Alexa Wildish – Recruitment & Training (elected as a Trustee in January 2025)
Belinda Coombes Listener Operations & Welfare (elected as a Trustee in June 2025)

Board of Trustees

The Board of Trustees (BoT) may consist of up to seven members - President, Vice President (when any), Secretary, Treasurer, and three (or four) other elected members.

BoT is legally responsible for the management of the organisation in accordance with statutes granted under Spanish Law. BoT is jointly and severally responsible for:

- The overall governance and strategic direction of the organisation and its financial health.
- The probity of its activities.
- The development of the organisations aims, strategy and objectives in accordance with the Estatutos, and with legal and regulatory guidelines.

Management

The principal responsibility of the management group is to successfully manage the operations of the Organisation, while delivering the objectives and targets outlined in the Strategy and Annual Operating Plan.

Governance and Management

SiS has extensive documentation and systems in place which are designed to provide reasonable steps for the proper governance of the Organisation. The management of the affairs and funds of SiS is vested in BoT.

SiS has no paid employees. No Trustee receives remuneration for acting as such. A contribution is made towards travel expenses (when finances allow) which are incurred wholly, exclusively and necessarily on behalf of SiS in accordance with the provisions of Spanish law and the SiS Travel Expenses Policy.

The Trustees are elected to office for a period of five years and **can by the recommendation of the BoT be re-elected for terms of one year, provided that the total term does not exceed 10 years.**

Licence

Samaritans in the UK/Republic of Ireland (SUK) holds a Community Trademark in respect of the word Samaritans, and SUK has given permission to the organisation to use that word in its name under licence.

Accounting Policies

The Accounts are prepared on a Receipts and Payments basis. The Accounts are audited at the end of each accounting period by an independent auditor.

Reserves Policy

The funds of SiS are used in the furtherance of its not-for-profit objectives. The BoT is satisfied that the funds of the organisation are sufficient to meet their purpose.

Investment Policy

The Investment Policy of SiS is to maximise the overall rate of return on investments with a low risk profile.

Statement of the Responsibilities of the Trustees in respect of the Accounts

The Trustees are responsible for preparing the Annual Report of SiS and the financial statements.

The Trustees are responsible for keeping proper accounting records, which disclose with reasonable accuracy at any time the financial position of the organisation, for safeguarding the assets, and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Each Trustee at the date of the approval of this Report confirms that:

[1] so far as the Trustee is aware, there is no relevant audit information of which the other Trustees are unaware; and

[2] s/he has taken all the steps that s/he ought to have taken in order to make him/herself aware of any relevant audit information and to establish that the other Trustees are aware of that information.

Bankers

Banco Sabadell
I, Centro Comercial La Mosca, Alicante, Alicante ES, local 7, 03189 Orihuela

Lawyers

David Guijarro Mayor, ABC Abogados, CC La Mosca, Local 24, Santa Aladia, 2, Playa Flamenca, 03189 Orihuela Costa, Alicante.

IVA Tax Accountant

Gestoria Casablanca, Avd. Diego Ramirez, 128, 03181, Torrevieja. N.I.F. B-81308330

Independent Auditor

Ana Belén Ortuño Caballero, Audicidad, PI Los Torraos, Avenida de España, 4, 4th Floor, Office 930563 Ceutí, Murcia Alicante.

Insurance Company

Occident, Policy Number 548732528 **(Policy renewal: 02-05-2026)** (€384.91) – volunteers insurance

Reale Seguros, Policy Number 133240004329 **(Policy renewal 16-04-2026)** (€281.83) – 3rd party liability

Reale Seguros, Policy Number 8212400004201/2 **Policy renewal 16-04-2026)** (€333.98) – Centre & Shop insurance

Data Protection

Regarding protection of personal data SiS receive advice and support from our solicitor and we are under contract with the company Safety Luris, S.L to ensure compliance with Spanish law and the EU "General Data Protection Regulation".

Correspondence

All correspondence for the office holders and for the Branch should be sent to the Registered Office of SiS which is shown above.

The SiS website is available at www.samaritansinspain.com

The Teaming web site to which all Trustees donate is:- Samaritans in Spain - Teaming Group

Adrian Webster
Trustee Secretary,
January 2026

INCOME GENERATION- RETAIL REVIEW 2025

The last year saw the shop's contribution to the total income received of 58% as opposed to 63% for 2024. This often happens where donations were in excess of what was expected. Nevertheless the shops contribution was excellent.

Over the past two years the shop has changed its opening hours to reflect the changes in shoppers needs. We decided to close on Saturday's and extend the weekly hours by one hour per day which has proved satisfactory. We continue to stock only the best items across all ranges to maximum our profits. In addition, items donation of a higher value are sent to auction on a regular basis, and last year again we exceeded the expected return.

We are constantly reviewing what and how we operate to ensure we receive the best possible financial benefit. This is not achievable without the continued support and commitment of all the shop volunteers who make this all possible and for which we are extremely grateful.

Les Holloway
Trustee IG Retail/Vice President
January 2026

RECRUITMENT & TRAINING 2025

Last year we had 27 applications from people wanting to become listeners, after training and mentoring this has resulted in 15 new active listeners so far. Congratulations and welcome to all our new listeners.

A big thank you to Sian who stood down as a trainer this year, your commitment and hard work was greatly appreciated and congratulations also to Chris Linney who completed his training and mentoring to become a third member of the listener training team.

The 2025 volunteer survey highlighted the desire for ongoing volunteer training and development; this led to the commencement of monthly awareness sessions.

Alexa Wildish
Trustee Recruitment & Training
January 2026

LISTENER OPERATIONS AND WELFARE 2025

Overview

This report covers the activities and achievements of the Trustee for Listener Operations and Welfare for the period from June 2025, when I was appointed, through to 31 December 2025. The period has been one of significant progress in both the welfare of our volunteers and the effectiveness of our listener operations, with a focus on supporting our team and enhancing the quality and reliability of the service we offer to people in need across Spain.

Welfare

A core focus since June 2025 has been the welfare of our listeners, who are at the heart of Samaritans in Spain. Key achievements include:

- One-to-One Support: I held individual conversations with all active listeners to explore their feelings, concerns, and experiences. This initiative provided valuable insights into the challenges faced by our volunteers and ensured that each listener felt heard and supported.
    - Regional Welfare Groups: We launched new regional welfare groups and appointed welfare coordinators in Madrid, Barcelona, Punta Prima/Murcia, and Alicante/Javea. These groups have improved peer support and created local points of contact for welfare issues, fostering a stronger sense of community among listeners.
    - Volunteer Engagement: In collaboration with the Trustee for Recruitment and Training, I co-hosted two “Meet the New Trustee” Zoom sessions open to all volunteers. These sessions provided an opportunity for open dialogue, feedback, and the building of trust and rapport within the team.

Listener Operations

Operational improvements have been a priority to ensure that our service remains robust, responsive, and sustainable. Noteworthy achievements include:

- Shift Monitoring and Coverage: We introduced a system of monthly monitoring and follow-up for shifts with no or low cover. This has already helped to improve shift take-up rates and ensure more consistent support for callers.
- Misuse of Service Protocol: A new protocol was developed and implemented to address the issue of excessive or inappropriate calls. This ensures the service remains accessible and effective for those genuinely in need.
- Partnership Development: We initiated engagement with two potential partners: Age in Spain and the Spanish Association for the Protection of Minors at Risk (ANAR). These relationships have the potential to extend our reach and impact, particularly with vulnerable populations.
- Listener Database Management: A comprehensive review and clean-up of our listener database was conducted, resulting in a more accurate record of active listeners. This has improved our capacity planning and the reliability of our operations.

Conclusion

The second half of 2025 has been a period of renewal and enhancement for Listener Operations and Welfare. Through direct engagement with our volunteers, the establishment of regional support structures, improvements in operational monitoring, and new partnership initiatives, we have laid a strong foundation for continued growth and resilience in the coming year. I would like to thank all listeners, coordinators, and fellow trustees for their commitment and collaboration.

Belinda Coombes
Trustee for Listener Operations and Welfare
January 2026